

# EMPLOYEE NEWSLETTER

Batavia Downs Gaming & Hotel and Western Regional OTB

## Employee of the Month

**EMPLOYEE BIRTHDAYS APRIL**

- |   |   |
|---|---|
| <b>April 1</b><br>Pauline Andrews   | <b>April 18</b><br>Jim Ingalsbe                         |
| <b>April 3</b><br>Robin Hughson   | <b>April 19</b><br>Andrew Lewis                         |
| <b>April 5</b><br>Cindy Anderson<br>Jeff Kohl                                   | <b>April 21</b><br>Jennifer Stenshorn<br>Vicki Wood     |
| <b>April 6</b><br>Dave Ottaviani<br>Mark Wolf                                   | <b>April 25</b><br>Beverly Ann Mazur<br>Virginia Sliker |
| <b>April 8</b><br>Melanie Balduf<br>Tom Callahan<br>Megan Glor<br>Julia Sallade | <b>April 26</b><br>Ken Morris                           |
| <b>April 11</b><br>Chrystal Szewczyk  | <b>April 27</b><br>Marcy Newton<br>Mike Rapone          |
| <b>April 16</b><br>Bob Baylor<br>Bill Kane                                      | <b>April 29</b><br>Dottie Velletta                      |
| <b>April 17</b><br>Brian Leavy  | <b>April 30</b><br>Emmett Wittkopp                      |



**Eric Dude**

*Skilled Maintenance Supervisor*

"Eric has done a solid job recently assisting and coordinating the installs of the new terminals with United Tote, even assisting in the Buffalo area when necessary. At the same time, he has continued to make sure that all the necessary branch upgrades continue, namely rebuilding television walls at both Jefferson and West Ridge Locations." - Sean Schiano

*April*



**Kyle Paganello**

*Skilled Maintenance*

"Kyle always goes above and beyond his job duties to help out and does it with a pleasant and willing attitude. During a recent wind storm, Kyle offered to stay an extra shift to ensure operations ran smooth and there were no major issues for anyone to deal with. I am happy to nominate Kyle for Employee of the Month." - Mike Nolan

## Congratulations

- |   |   |
|---|---|
| <b>23 Years!</b><br><b>Nicolle Fortes</b> | <b>20 Years!</b><br><b>Jim Haas</b>         |
| <b>16 Years!</b><br><b>Alyson Avino</b>   | <b>15 Years!</b><br><b>Dave Pero</b>        |
| <b>13 Years!</b><br><b>Joe Duganier</b>   | <b>12 Years!</b><br><b>Bill Windahl</b>     |
| <b>10 Years!</b><br><b>Bill Colaizzi</b>  | <b>10 Years!</b><br><b>Stephen Penepent</b> |



### NEW HOSTESS STAND AT 34 RUSH

On behalf of Batavia Downs Gaming & Hotel, we would like to extend our appreciation for the amazing work done by Kevin and Tom for building the new hostess stand in 34 Rush. The time that you have spent working on this project, and the professionalism that is shown has impressed the entire team immensely.

Thank you once again for all your effort.



**MAKE SURE TO SUBMIT YOUR MANAGER KUDOS**

for the employee newsletters to express thank you's, congrats, and a job well done to all the wonderful employees who put in their hard work for Batavia Downs Gaming & Hotel.

**MANAGER KUDOS**

A Big Shout out to all the Cage employees that weathered Stella the Snowstorm on March 14th & 15th. All employees that were schedule to work all made it in to open the facility, work throughout the day and close the facility. I thank you and appreciate you. Karen Pflaumer, Amy Ilacqua, Kim Ficarella, Nancy McMurray, Carm Giordano, Rebecca Baker, Joe Barlog, Jamie Edenholm, Bianca Grazioplene and Ryan Offen.

Donna Braun  
(Cage Manager)

**MANAGER KUDOS**

Thank you from the marketing department to everyone for an amazing job inside the Paddock Room at the Zac Brown Tribute Band Concert on Friday Night. Maintenance, Custodial, F&B and Security staff were all great and working incredibly hard on a night we all had to be on our "A" game. It was great to see many managers here setting an example for their departments.

Ryan Hasenauer  
(Director of Marketing)

**CLASSIFIEDS**

**DO YOU WANT IT OR NEED IT?  
BUY & SELL IT HERE . . . .**

Do you have anything that needs a good home? Sell your treasures, things or rubbish in the classifieds section of the employee newsletter. Someone may find a great use for it!

**PUT YOUR  
AD HERE!!!**



**FREE CRAZY TIES**

**First come,  
first serve!  
Ryan's Office**



**PUT YOUR  
AD HERE!!!**