



NOVEMBER 2016

Batavia Downs Gaming Employee Newsletter

November 1 Ann Bantle	November 15 Mark Murphy	EMPLOYEE BIRTHDAYS NOVEMBER
November 2 Steven Zajac	November 16 Richard Ayres	
November 3 Keith Goodwin	November 18 Suzanne Schroeder	
November 6 Anne Feeley	November 20 Gina Fustino	
November 7 Stephen Bakos	November 21 Don Lebaron	
November 8 Tara Wright	November 22 Jason Herzog	
November 8 Joe Zambito	November 22 Paul Pearson	
November 8 Avis Jensen	November 23 William Hughes	
November 10 Kyle Green	November 25 Ralph Horton	
November 10 Frank Panepento	November 27 William White	
November 11 Tom Finnigan	November 29 David Ball	
November 12 Henrietta Malloy	November 29 Andy Beedham	
November 12 Brian Parker	November 29 Kevin Farrell	
November 13 Taylor Moore	November 30 Tony Barone	
November 14 Julie MacDuffie	November 30 Donna Laird	

Employee of the Month

“Erik is always right there to help fill in when we need him. He comes in early, stays late, and comes in on his days off. He is precise on his decision making on the gaming floor and patrons sing his praises to me constantly. The last month would have been crazy and not sure how I would have done it without him.”
-Robin Hughson

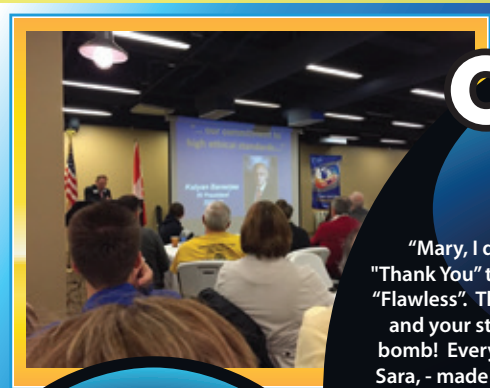


Erik Anderson, Floor Supervisor

Congratulations

22 Years!
Richard Siebert

14 Years!
Tom Wamp



MANAGER KUDOS

“This past weekend was great with Rotary. I met several guests and they also mentioned nothing but positive with the Hotel! I was fortunate to talk to several guests and got 4 business cards that I will be following up on.”
-Mary Bucceri
(Group Sales Manager)

CUSTOMER KUDOS

“Mary, I don’t even know where to begin, when it comes to saying “Thank You” to you and your staff. “Outstanding”, “Amazing”, “Top Notch”, “Flawless”. These were just a few of the compliments I received about you and your staff -and of course, I agree with them all! You guys were the bomb! Everyone from your maintenance staff, to the servers, to you and Sara, - made us feel like we were your top priority! Not once did you ever complain when we changed something last minute, or freaked out over “small stuff” - thank you, thank you, thank you!! Because of all of your hard work behind the scenes, you made me look like a superstar - but you were the real rock star! It was a pleasure working with you and I hope that we can one day do it again! I will continue to tell everyone I know, what an outstanding job you did on our conference and will recommend your facility whenever I hear about someone looking for a venue for their event. Please feel free to use me as a reference any time you need to! I would be thrilled to share our experience with anyone thinking about hosting an event there!”

Sincerely,
Margaret Li from Seneca County
Board of Supervisors Clerk

Holiday Party Coming December 19!

Meet & Greet

Donna Beane from Food & Beverage won an autographed Thurman Thomas Football and the following employees won vacation days:

Pauline Andrews (Admin), Julie Zehler (Cage), Cindy Anderson (Dial-A-Bet)
Dave Hughson (Food & Beverage), Emmett Wittkopp (Food & Beverage)



\$3 Continental Breakfast!

All employees are welcome to partake in the Continental Breakfast served daily in Grandstands. Hours are Monday-Friday 9:30am-10:00am and Saturday & Sunday 10:00am-10:30am. The Employee Cost will be \$3 including tax in Homestretch. Just bring your receipt and enjoy your breakfast!

Remember, Hotel Guests take priority seating.

No Parking at K-Mart

As a reminder, parking at K-Mart by any employee is NOT ALLOWED. Any employee found parking in this parking lot is subject to disciplinary action.