EMPLOYEE NEWSLETTER Batavia Downs Gaming & Hotel and Western Regional OTB

BATAVIA DOWNS GAMING & HOTEL

APR MARCH IRTHDAYS 2 EMPLOYE

Ron Hughes March 3 Mary Bucceri Sue Hov Johnny Michalak March 5 Arna Tygart March 6 **Dale Louis** Michelle Parmer-Garner March 7 Lynette McGiveron March 8 Paul Lattimore **James Starkweather** March 9 **Robert Gorecki** Donald J. Brown March 10 Katie Jo Stewart March 11 **Richard Haberer** Meaghan Kogut Aaron Lathrop Alex Marcello March 12 Paul Almeter Kristina DioGuardi Lori Nuzum March 13 **Carol Schroeder** March 14 **Emily Dubois** Kim Goff **Ben Miles** Mary Scibetta March 16 Gerald Feldman March 17 TJ Noce March 19 Mary Jo Buckley John Fitzsimmons March 20 Lloyd Collins **Jonathan Wolcott** March 21 **Paulette Sharkey Richard Siebert** March 22 Lydia Aquina March 23 **Richard Bianchi Christine Dickes** March 24 Frank Skiba March 26 Lav Brown Michael O'Leary Mike Sadaro March 27 **Gayle Ashbery** Suzanne Dodson

March 2

Michael Dileo

March 28 Linda Loos **Kyle** Morse **Kyle Paganello** March 29 Jamie Edenholm March 30 **Kelly** Payne March 31 **Stephen Holler** Michelle Ostroski **April 1 Pauline Andrews** April 2 Joe Callicutt **April Randall** April 3 **Robin Hughson** April 5 **Cindy Anderson Crystal Brown** April 6 Dave Ottaviani Mark Wolf **April 8** Megan Glor Ivy Pionessa Julia Wood April 10 **Renee** Golisano April 15 **Melissa** Mowers April 16 **Bob Baylor Bill Kane** April 17 **Gerald Furfaro Brian Leavy** April 18 Jim Ingalsbe **April 19 Andrew Lewis** April 21 Vlcki Wood April 25 **Beverly Ann Mazur Mikayla Phillips** Virginia Sliker April 26 Ken Morris April 27 Marcy Newton Mike Rapone Kristin Ward **Elliott Winter** April 29 **Dottie Velletta** April 30 **Elizabeth Fazio Angelina Miconi Emmett Wittkopp**





Pedro Araujo, Runner

"Pedro is reliable, dedicated and will come in at the last minute. He wears many hats in the Food and Beverage Department. Customers often stop me and tell me 'what a hard working man he is.' Batavia Downs is truly blessed to have him. He deserves to be the Employee of the Month. Thank you Pedro. Keep of the great work. -Donna Beane, Director of Food and Beverage.

29 Years! **Deb King** YEARS 23 Years! **Patty Giammarva** 18 Years! Marge Lombardi 14 Years!

Sam Guarino

10 Years!

Joanne Edwards

ongratulations

22 Years! **Veronica Jaycox**

17 Years! **Katie Jo Stewart**

13 Years! Lawrence Murphy 20 Years! **Dan Pienta**

MARCH 2018

16 Years! **Kevin Farrell**

12 Years! **Nicole Lowder**

MAKE SURE TO SUBMIT YOUR MANAGER KUDOS

for the employee newsletters to express thank you's, congrats, and a job well done to all the wonderful employees who put in their hard work for Batavia Downs Gaming & Hotel.

NAGER

I wanted to give a HUGE thank you to CJ, Devan, Emily, Mikala, Sara T, and Arna for all keeping it together when the Bally System went down on 2.22.2018 - Everyone answered each customers question patiently, and while it was the same question over and over they continued to answer with a smile. As soon as the system came back up all went straight to work to help the line and make every customer happy. We were able diminish the line within 15 minutes and get what each player needed without hassle. While this is not an ideal situation, they all handled it professionally, without panicking, and with a smile. KUDOS to our front line employees who made a situation that could have been a disaster much easier to handle.

> **Lindsay Matikosh Promotions Manager Host Supervisor**

LOOKIN' FOR SOME SUMMER FUN?

SPREAD THE WORD TO YOUR FAMILY AND FRIENDS!

BATAVIA DOWN GAMING & HOTE

EDDIE MONEY JUNE 22 GRAND FUNK RAILROAD JUNE 29 **BLUE OYSTER CULT JULY 6 RIK EMMETT & CARL DIXON JULY 13**

RUMOURS JULY 20 (NATIONAL FLEET WOOD MAC TRIBUTE BAND) PUDDLE OF MUDD JULY 27 THREE DOG NIGHT AUGUST 3 LEE ANN WOMACK AUGUST 10

General Admission and VIP Ticket information available on our website at www.bataviaconcerts.com Tickets can also be purchased in our Gift Shop at Batavia Downs Gaming & Hotel.

CLASSIFIEDS DO YOU WANT IT OR NEED IT? BUY & SELL IT HERE.

Now is the perfect time to purge after the holidays! Sell your treasures, things or rubbish in the classifieds section of the employee newsletter. Someone may find a great use for it!

Concert Series

2018