



EMPLOYEE NEWSLETTER

Batavia Downs Gaming & Hotel and Western Regional OTB

October 1 **Casey Swartz** October 3 Nicole Lowder October 4 Caitlin Neeland Karen Broecker October 5 Caitlyn Schiano October 6 Debra Horton **Edward Merriman** October 7 Tyler Friedhaber Collin Gallaway October 8 Sean Schiano October 10 **Paul Elliott** October 12 Barbara Mruczek Thomas Bulk October 13 James Gostomski **Timothy Maid** Heidi Pitcher October 14 Mariorie Barone **Spencer Henley** Collin Mulcahy October 15 John Tucker Alyssa Meyer October 16 Pedro Araujo October 17 Gary Saraceni Andrew Gottler William Windahl October 19 Cory Kelch October 20 Douglas Russo lake Rak Carmen Giordano October 22 Steven Kelso October 24 **Evander Johnson** October 25 Joel Blackwell October 26 **Bobbi Welker** October 29 Jessica Reigle Stella Bianco

Salvatore Tabone
October 30

Timothy Niccloy
November 1

Ann Bantle

Karli Sundown

November 7

Stephen Bakos

November 8

Joe Zambito Avis Jensen

Christine Ridgeway





"Ben was recently called to a game for a patron concern about a payout. Ben calmed the patron and did everything within his powers to find an answer for the patron. He did not let the situation go and the patron is very thankful for that. If Ben had not followed through, the vendor never would have known there was a statewide issue with the particular game and the patron would not have been as happy as they are now.

Ben is a very hard worker and takes his job to heart. He is the main supervisor for the drop and has it down to a science with the drop team making the drop run very smoothly and effectively "

-Robin Hughson, Manager – Video Gaming Operations

Congratulations!



23 Years! Jeffery Bellanca

19 Years! Crystal Corathers

13 Years! Brian Leavy 12 Years! Kristin Ward Richard Lawrence Derrick Waterbury 10 Years! Thomas Balk

11 Years!

James Patt Marcella Newton Edward Merriman ISSUE #49 October 2018

MANAGER KUDOS

Submit your manager kudos to the graphics department at ANY TIME

for the next employee newsletter to express thank you's, congrats, and a job well done to all the AMAZING employees who put in their hard work for Batavia Downs Gaming & Hotel.

