EMPLOYEE NEWSLETTER Batavia Downs Gaming & Hotel and Western Regional OTB

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November 1 **Ann Bantle** Karli Sundown November 7 Stephen Bakos **Christine Ridgeway** November 8 Joe Zambito Avis Jensen Leslie Strauss November 9 Marge Lombardi November 10 **Andrea Robbins** November 12 Naomi Willard November 13 **Beth Kibbe November 14** Julie MacDuffie **November 15** Mark Murphy **Kerisa Park** November 18 Suzanne Schroeder November 19 **Chandler Gebel** Veronica Javcox November 20 **Gina Fustino** November 21 Donna Callin **Don LeBaron** November 22 Jason Herzog GuiYu McManus November 23 **Bill Hughes** November 24 **Nicole Bednarz** November 25 **Ralph Horton** November 26 **Marvin Horowitz** November 27 William White November 28 **Diana Ross** November 29 David Ball Andy Beedham **Kevin Farrell** November 30 **Tony Barone December 3** Janice Hawley **Dimitrios Katriliotis December 5 Damion Ramirez December 6** Heidi Lemke **Shannon Mills December 7**

Samantha Robbins

Maggie Smith

December 8 Austin Ball Scott Beswick Patty Bruno Savannah Leach **December 9** Emma Blankenberg **Don Herlan Brett Tordoff December 10 Aaron** Galanti **December 12 Dennis Bassett Jayson Bauer Heather Tower** December 13 Fran Mruczek **December 14 Anthony Cafaro** December 15 **Anthony Damico** December 16 **Danielle** Case December 17 **Tina Llovd** December 19 **Stephen Kaczmarzyk December 20 Monique McKenrick** December 22 **Christopher Ferguson** Stephen Libero **December 24** Nancy Borcznyski **December 25 Cherub** Madafferi **December 26** Henry Wojtaszek **December 27 Kim Ashbery** Nicolle Fortes **Ashlee Plowe December 29** Joe Prospero **December 31** Carl Lompo **Ethan Whiteford**



BATAVIA DOWNS

Congratulations!

32 Years! Karen Broecker 22 Years! Stephen Preister

10 Years! Paulette Sharkey

November 2018

24 Years! Richard Siebert

23 Years!

Steve Haigh

Rosemary Vitello Massey

20 Years!

Tom

16 Years! Tom Wamp

MANAGER KUDOS

Submit your manager kudos to the graphics department at **ANY TIME**

for the next employee newsletter to express thank you's, congrats, and a job well done to all the AMAZING employees who put in their hard work for Batavia Downs Gaming & Hotel.

would like to nominate the host staff (Mikala, Terry and Jenna) for manager kudos. Our department has been short staffed recently and they all have been amazing at stepping up to help out whenever needed. From helping with marketing events, helping at players club when there are long lines and even helping different departments such as racing when needed. All of the hosts are always happy to lend a helping hand wherever it is needed to ensure customer satisfaction. They are a hard-working, team oriented staff and are true assets to the casino. They all have amazing customer service skills and are quick to assist a guest complaint and do what they can to ensure the guest leaves with a good experience under their belt.

Great job!

Connie Czworka, Player's Club

Employee Holiday Party

December 17 4:30-6:30pm in Paddock Room

Receive 2 drink tickets and dinner! You could win fabulous prizes! Make sure to RSVP by December 10 on the sheet that will be included in one of your upcoming paychecks!

Significant others are welcome to join in on the holiday festivities for \$20. Please make your reservation with Ryan Hasenauer & Sara Tenney and include \$20 fee.





-Free Kids Games

-Free Sleigh/ Wagon Rides

-Free Popcorn & Hot (hocolate

\$1 Hot Dogs

5.50 Soda

CHRISTMAS SHOPPING IS HERE

PLACE YOUR CLASSIFIED ADS HERE FOR CHRISTMAS SHOPPERS TO PERUSE

WALKING IN THE WOODS Country Gift Shop Doug and Jan Hawley

> 3456 Galloway Rd. Batavia, NY LIKE US ON FACE BOOK!

Owners

85-344-2428 or 585-297-5268 an May-Dec. 31 Fri.-Sun. 11-5 other hrs. by appt. jhawley53@yahoo.com



CHALKBOARD



60" x 42" with a big basket of chalk.

Great for kids to play and draw.

By: Caitlin Neeland Graphics Department 716.392.4020

May call or stop by desk if interested.

Please have ads, photos, & information to the graphics department before **Dec 10** for December issue.